INTRODUCING

JUMP!®

with Premium Device Protection

Upgrades – Protection – Security

JUMP! with Premium Device Protection at a Glance

| JUMP! Upgrades | When you’re ready to upgrade and you’ve paid 50 percent of your device cost (including down payment and monthly payments), just trade in your current device in good working order. Any remaining Equipment Installment Plan (EIP) balance will be paid off. Then take advantage of T-Mobile’s great pricing to purchase a new device. EIP required for device financing and JUMP! Upgrade benefits. See Sales Associate for details or go to T-Mobile.com for more information. Refer to JUMP! Upgrade Summary for details. |
| Device Protection | Your device is essential to keeping you connected. Whether you use it to text, call, email, or post, it’s important that your device is ready when you need it. Device Protection* has you covered in case your device experiences any of the following: • Hardware Service (mechanical breakdown) • Accidental Damage (including liquid damage) • Loss • Theft Enjoy next-business-day shipment of replacement devices at no additional cost (when available). |
| Lookout Mobile Security® Premium | The premium version of Lookout Mobile Security** helps you keep your device safe and secure. Lookout Premium delivers powerful mobile security and theft protection that allows you to: • Keep app downloads secure: Lookout Premium helps you keep your mobile device safe from threats like malware and viruses with automatic app scanning, web-browsing protection and real-time security updates. • Find your device: Use Lookout.com to help locate your device or sound a loud alarm if it is ever lost or stolen. • Get theft alerts: Lookout Premium sends email alerts when suspicious activity is detected that could mean your device has been stolen. • Back up your data: Designed to back up unlimited contacts and photos and access them virtually any time at Lookout.com. The premium version of Lookout Mobile Security is also available as a standalone service for $4 per month per device. |

JUMP! with Premium Device Protection

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<th>Monthly Cost per Device</th>
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<td>$12 for Tiers 4–5</td>
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<tr>
<td>$9 for Tiers 1–3</td>
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Live your life with confidence. Enroll today!

To enroll in JUMP! with Premium Device Protection or Device Protection, you must do so within 14 days of a qualified T-Mobile device purchase.*** Enrollment is optional and is not required to purchase the device or obtain T-Mobile wireless services. Please remember to send or receive a call, send a text or access data on the device (not using Wi-Fi) to verify your device is active on the T-Mobile network. The monthly cost per device will be separately itemized on your bill and is determined by device tier, based on the value of your device. To find your device’s tier, please see a T-Mobile® Sales Associate or visit mytmoclaim.com.

Get reconnected — fast — if your device gets damaged, lost, stolen, or malfunctions.

If your device is accidentally damaged, lost or stolen or needs hardware services (mechanical breakdown), a fast and friendly claims process will help get you reconnected.

* Benefits may also be purchased separately through an insurance program that offers coverage in the event of Loss, Theft, or Accidental Damage and is underwritten by American Security Insurance Company for a charge of $5 per month for devices in tiers 1–3 and $8 per month for devices in tiers 4–5; and through an extended service contract that offers coverage against mechanical breakdown for a charge of $4 per month for devices in tiers 4–5. Device Protection* is also available if you decide you only need protection for Hardware Service (mechanical breakdown), Accidental Damage, Loss and Theft. The monthly cost per device for Device Protection is $7 for tiers 1–3 or $10 for tiers 4–5. Device Protection does not include JUMP! Upgrades or Lookout Mobile Security Premium.

** Lookout Mobile Security Premium is not provided by Assurant. See Coverage Summary section for provider details.

*** Not all devices sold by T-Mobile are eligible for coverage.

The information in this document applies to the JUMP! with Premium Device Protection and Device Protection offerings in NY.
File a claim quickly and easily at mytmoclaim.com.

Simply visit mytmoclaim.com to file your claim 24 hours a day, 7 days a week, or call 1-866-866-6285 and a Care Specialist will work with you to process your claim.

Have your information ready
You must file a claim within the time indicated in your coverage documents. Please be sure to have the following information handy:

- Your device’s mobile number
- Device manufacturer, make and model
- Device IMEI
- Credit card, debit card, or eCheck for service fee/deductible

Service Fees/Deductibles
Once your claim is approved, a service fee/deductible, based on your device tier and the type of claim, will be collected from you by credit card, debit card or eCheck.

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<tr>
<th>Type of Claim</th>
<th>Service Fees/Deductibles</th>
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<tr>
<td>Hardware Service (Mechanical Breakdown)</td>
<td>$5 Processing Fee through T-Mobile Store</td>
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<tr>
<td>Accidental Damage, Loss/ Theft</td>
<td>$20, $50 $100, $150 or $175 Deductible, based on device tier</td>
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Please see a T-Mobile Sales Associate or visit mytmoclaim.com to determine which service fee/deductible applies to your device.

Under certain circumstances, additional documentation — such as a police report or proof of loss — may be required in order to process your claim.

If your device is replaced:

- Your replacement device will be shipped the next business day, when available, at no additional cost to you once your claim is approved by Assurant.
- Your device will be replaced with a reconditioned device of like type and quality. If a reconditioned device is not available, we will replace it with a new device of like type and quality. Device color may vary, depending on availability.
- Once you receive your replacement, you will have 10 days to return your damaged device. Otherwise, an unrecovered equipment fee will apply. Details on how to return the device will be provided.
- Every replacement device comes with a six-month warranty or the original manufacturer’s warranty; the longer term applies.

Claim Limits
You are eligible for a maximum of two approved claims within a 12-month period for events involving loss, theft or accidental damage, subject to your service fee/deductible. There is no maximum on the amount of replacements for hardware service (mechanical breakdown).

Electronic Document Delivery
Receive your JUMP! with Premium Device Protection and Device Protection terms and conditions electronically. It’s a greener way to get your documents by reducing the amount of paper sent by mail. Shortly after you enroll, we will send a message with instructions to get your documents electronically.

Lookout Mobile Security Summary
Mobile Security is a service provided by Lookout. You must install and then register for Mobile Security and then you will be provided the End User Licensing Agreement from that third party, which will include your rights for the product and the product’s terms of use. Mobile Security is not an insurance product or a service contract, but can be sold as part of the JUMP! program, Premium Device Protection or on its own for $4 a month per device. Available on select devices; technical limitations may prevent certain features (e.g., LOCK) from working on certain phones. Phone must be powered on with the SIM card installed, have text messaging capability, and be within the T-Mobile network coverage area for features to function. Enabling location history features can cause phone battery life to diminish more quickly. Once phone is WIPED, the data is not retrievable. Data usage applies for download and use of Mobile Security. As with other software, Mobile Security may be disabled or uninstalled by other applications, software, devices or hacking. In this event, the protective features of Mobile Security may not function properly. In addition, even though installed, Mobile Security may not function properly due to other prior installed software on your device.

JUMP! Upgrades Summary
You are eligible for this benefit only if you have an EIP, and after paying 50 percent of your device cost. You must also be current with your scheduled EIP payments and your wireless service payments. The device must be in good working order. You can cancel at any time by calling 1-800-937-8997 or visiting my.T-Mobile.com. If your Premium Device Protection (PDP) coverage terminates, your JUMP! enrollment ends, and you will lose any unused JUMP! benefits. Any JUMP! benefits available to you must be used prior to receiving a replacement device on the second approved claim for the eligible device during a 12/mo. period. See PDP Terms and Conditions for coverage details. JUMP! upgrades from T-Mobile; trade-in benefits through CWork. Program fees paid to CWork.

Device Protection Summary
This section briefly describes what's covered and excluded for Device Protection. We will provide you with a copy of the coverage forms with full details on benefits, exclusions and service fees/deductibles when you enroll in the program. Coverage documents are provided in English.

- T-Mobile employees are not licensed insurance agents and are not qualified or authorized to assess the adequacy of your existing coverages. This program may duplicate other coverages you may have such as homeowner’s or renter’s insurance. This program would cover you before any other insurance. You may check with your licensed agent for your own insurance assessment.
- T-Mobile receives compensation for services performed in connection with this program.
- For accidental damage, loss or theft, the program allows you up to two covered claims within 12 months of no more than $1,500 each. There is no limit to covered hardware service (mechanical breakdown) claims.
- This program covers the device and the standard charger, standard battery and SIM card (if applicable to your device). Accessories provided as part of your original purchase are covered only in the event of the simultaneous loss or theft of both the device and the accessory.
- You must return your damaged or malfunctioning device within 10 days of receipt of your replacement device. If you do not return the device, you will be charged an unrecovered equipment fee of up to $900.
- Exclusions: Losses caused or resulting from abuse; misuse; fire; service performed by anyone not authorized by us; intentional damage; acts of God or recall. Refer to coverage forms for a full list of exclusions.
- Term: Coverage starts at 12:01 a.m. on the date you enroll. You must enroll in the plan within 14 days of buying your new eligible T-Mobile device.
- Cancellation: You can cancel your optional coverage at any time by calling 1-800-937-8997 or visiting my.T-Mobile.com. You may cancel at any time and receive a refund and/or credit, if any, of the applicable premium, within the time frame required by law. This is a monthly renewable plan and must be paid on a monthly basis. If you don’t pay the monthly charge, the plan will terminate.
- Provider Information: Property insurance coverage is underwritten by American Security Insurance Company, home office Atlanta, GA. The Service Contract Obligor is Federal Warranty Service Corporation. Both companies operate under the trade name Assurant.
- Administrator Information: These programs are administered by The Signal, LP. The Signal license is PC-780151.